PATIENT REQUESTING TELEMEDICINE CONSULT

1. Patient does not feel good
2. Patient opens telemedicine platform. Confirm camera / microphone / speaker work.
   - App on device
   - Telemedicine website
3. Patient requests a telemedicine consult / visit.
   - Non-urgent (scheduled)
   - Urgent (on-demand)
4. Consulting provider received request for telemedicine consult via text, call or email.
5. Telemedicine consult is scheduled.
   - Patient makes payment (if applicable)
6. Telemedicine consult occurs.
7. Telemedicine provider advises patient regarding options.
8. Telemedicine consult is completed. Patient receives guidance from provider.
   - Follow-up with PCP
   - Pick up prescription
9. Patient disconnects from telemedicine platform.
10. Consulting provider documents telemedicine consult.
    - Consulting provider's telemedicine documentation provided to patient's PCP via fax or directly into patient's medical record
11. Consulting provider available for next request.

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