



PRIME HEALTH

VIDEO CONFERENCING MATRIX

UPDATED 4/17/20

	ZOOM	Vidyo	VSee	Apple FaceTime	skype for Business	Google Meet	TheraNest	doxy.me	GoToMeeting	<i>thera-LINK</i>	Adobe Connect Meetings	Adobe Connect Webinars	OTTO	Microsoft Teams	Google Duo
PRICING	\$200/mo	Contact Sales	Patients FREE Basic: \$49/mo Enterprise: Contact Sales	FREE	FREE	Basic \$6 / user / mo Business \$12 / user / mo Enterprise \$25 / user / mo	\$38 / mo up to 30 active clients 30+ plans	Free Plan Professional \$35 / mo Clinic \$50 / provider / mo	Professional \$12 / organizer / mo Business \$16 / organizer / mo Enterprise Contact Sales	Free 15-day trial Basic \$30 / mo Plus \$45 / mo Ultimate \$65 / mo	\$50 / mo	\$130 / mo	Contact Sales	Microsoft 365 E5 \$57 / user / mo	Free
HIPAA COMPLIANT WITH BAA	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
EASE OF USE – 1 : MORE CHALLENGING 2 : MEDIUM 3 : EASY	★★	★★	★★	★★★★	★★★★	★	★★	★★	★	★★	★	★	★★	★	★★★★
EMR INTEGRATION	Epic	Epic Cerner						Any					Nextgen Greenway Athena		
RECORDING	✓								✓		✓	✓		✓	
FEATURES	Medical Device Integration		ePrescriptions					Low-use pricing < 5 calls / mo					Spanish Language		
BEST USE	Multiple members in a HIPAA compliant setting			Personal Use		Informal meetings with small groups	Therapy and Counseling Appointments		Medium-sized meetings, no need to see participants	Teletherapy Practice	Doc downloads, polls, chat etc.				Personal Use
# USERS SUPPORTED	10 Hosts	10 Concurrent	3–6	32	250	Up to 250	30, 30+ plans available	Up to 10	Up to 250	Per provider	Up to 100	Up to 24	3 Users / Provider	Up to 250	Face to Face
APPLE / ANDROID DEVICE													iPhone 6+		
APP / BROWSER / BOTH	✓	✓	✓	App	✓	✓	Browser	Browser	✓	✓	✓	✓	Browser	App	✓
ENCRYPTION	✓	✓	✓	✓		✓				✓					✓
LOW BANDWIDTH	✓		✓	✓				✓		✓			✓		✓
OPEN API		✓	✓							✓					
WEBSITE	zoom.us/health-care	vidyo.com/video-conferencing-solutions/industry/telehealth	vsee.com	support.apple.com/en-us/HT204380	skype.com	gsuite.google.com/industries/healthcare/	theranest.com/features/tele-health	doxy.me	gotomeeting.com	thera-link.com	adobe.com/products/adobeconnect/meetings.html	adobe.com/products/adobeconnect/webinars.html	ottohealth.com	products.office.com/en-us/microsoft-teams/healthcare-solutions	duo.google.com

PRIME HEALTH does not endorse the use of or the security capabilities of any particular video conferencing technology.

SOFTWARE REQUIREMENTS Video conferencing software may require the most up-to-date technology your computers and devices can support. See individual websites for requirements.

