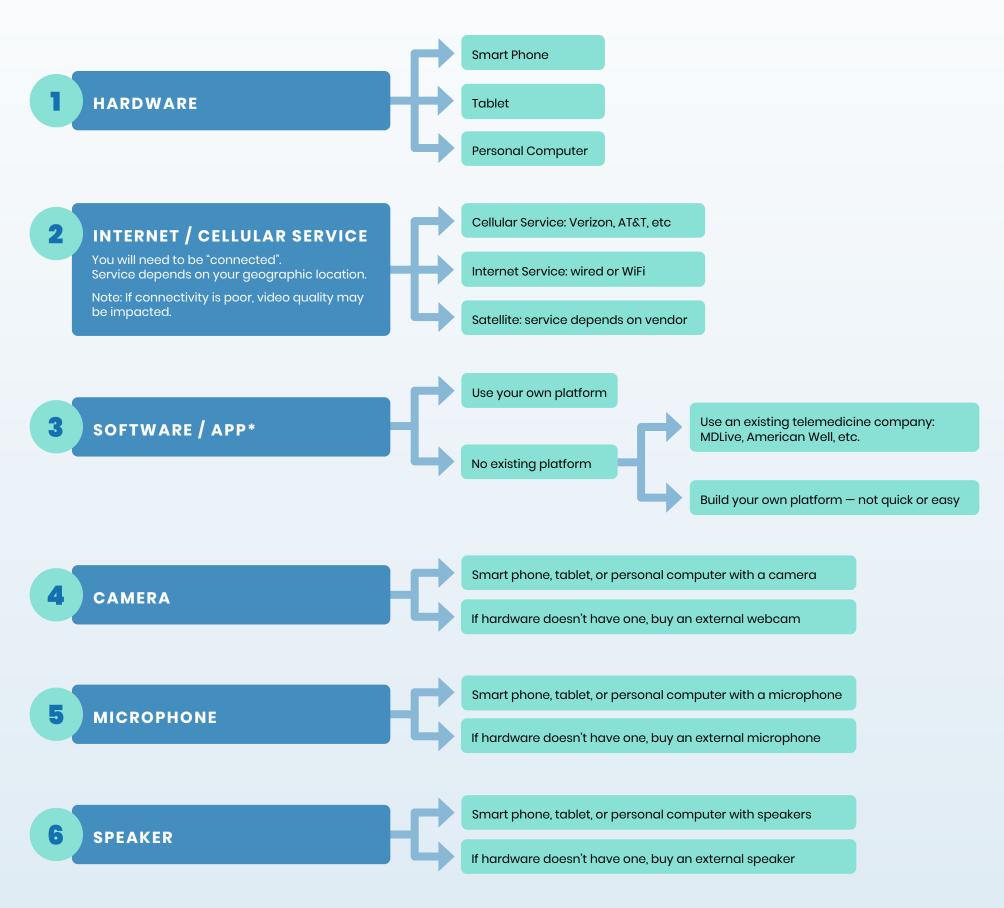
# HOSPITAL/CLINIC EQUIPMENT & PROCESS TO RECEIVE CONSULT



# **PROCESS TO RECEIVE CONSULT**

## **YOUR PROCESS FLOW**

Review your office / practice's pro-

#### **VERBAL / WRITTEN CONSENT?**

Consider verbal and/or written consent for each telemedicine consult.

- Telemedicine should compliment it and not replace it (unless necessary).
- Clearly define each step of your practice flow and blend-in telemedicine.
- · Prior to "going live" with telemedicine, perform mock telemedicine consults so that issues can be resolved before actual patients are involved.



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#### WILL YOU ACCEPT PICTURES FROM PATIENTS?

If yes, consider a secure software / app\* platform.

## WILL YOU RECEIVE TEXT / EMAILS?

If yes, consider a secure software / app\* platform.

#### **CAN YOU BILL?**

Consult with each payer. Reimbursement traditionally varies based on payer, state, and service being offered.

The consulting provider may be reimbursed by the payer; reimbursement for the receiving facility varies.