HOSPITAL/CLINIC REQUESTING TELEMEDICINE CONSULT

1. Local healthcare team (boots-on-ground)
2. Evaluate patient in-person
3. Identify patient needing telemedicine consult. Request Telemedicine Consult:
   - Non-urgent (scheduled)
   - Urgent (on-demand)
4. Local provider triggers request for telemedicine consult
   - Text/Call to activate telemedicine
   - Contact call center to activate telemedicine
5. Local healthcare team sets-up telemedicine equipment in front of patient
   - Confirm camera / microphone / speaker work
6. Local healthcare team logs on to telemedicine platform
7. Distant (consulting) provider logs on to telemedicine platform
8. Telemedicine consult is completed
9. Consulting provider documents telemedicine consult
   - Consulting provider's telemedicine documentation provided to originating site via fax or directly into originating site EHR
10. Local health team coordinates ongoing care per telemedicine consultation
11. Patient
    - Patient stays in local hospital, monitor as needed
    - Transfer patient, trigger transfer process

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