

# WHAT IS TELEPREP NAVIGATION?

Virtual Support for HIV Prevention Clients

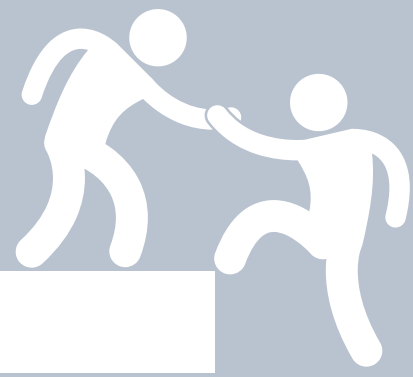
## WHAT IS TELEPREP NAVIGATION?

TelePrEP navigation offers support and guidance for individuals to access and engage in HIV prevention services such as PrEP over the internet/phone instead of in-person.



TelePrEP navigation can include insurance support for visits and medication, adherence counseling, and reminders for upcoming appointments.

## WHY USE TELEPREP NAVIGATION?



TelePrEP navigation increases support for clients who may need it, especially when seeing a provider in the virtual setting.

It's an additional helping hand to make sure all client needs are met, whether that be personal, logistical or institutional barriers.

## CARE COORDINATION

TelePrEP Navigators also collaborate with other community organizations. This could be referrals to other services such as mental health and primary care, or warm hand-offs to a case manager for HIV care.



## WHAT ELSE DO I NEED TO KNOW ABOUT TELEPREP NAVIGATION?

TelePrEP navigation can occur over the phone or via video conferencing platforms.

All navigators use a client-centered care model to meet clients where they are in their sexual wellness journey.

Navigators can also assist with technology access and providing a safe, private environment for TelePrEP appointments to occur.